

# **AESTHETICS & WELLNESS**

## FINANCIAL POLICIES

As patients contemplate aesthetic medical spa treatments, they frequently need information about the financial aspects of their treatment and the various payment methods available to them. Our staff members are specially trained in the financial options available to our patients, and they are readily available to assist you with these issues in any way that you may require. Because we provide elective cosmetic procedures, the care provided Aria Aesthetics is not covered by any medical insurance programs, and we do not participate in any such plans.

## **PAYMENT OPTIONS**

Payment for all medical spa procedures is due at the time of the treatment. For specially packaged or grouped treatments, payment for the entire package is due at the time of the first scheduled treatment We provide a number of payment options.

#### **CANCELLATION AND REFUNDS**

We understand that a situation may arise that could force you to cancel or postpone your treatment. Please understand that such changes affect not only our staff but our other patients as well, and we therefore request your courtesy and concern. If you need to cancel your appointment, please allow 24 hours to notify us of the cancellation. Should we receive less than 24 hours of notification, or should you fail to keep your appointment, you will be charged \$50 for the visit.

#### THERE CAN BE NO REFUNDS FOR SERVICES ALREADY PROVIDED.

In the event that a package or series of treatments has begun, these services will be considered to have been rendered even though the full series may not have been completed. Should you wish to discontinue your treatment in the midst of a series, credit for the pro rata share of unused treatments at the discounted package price may be extended, and may be used to purchase other treatments or products offered by Aria Aesthetics and Wellness or it may be transferred to another individual to be used in exchange for treatments or products of comparable value to the credit.

### REVISIONAL TREATMENT OR TREATMENT OF COMPLICATIONS

The practice of medicine and surgery is not an exact science, and medical spa treatments are the practice of medicine. Although good results are anticipated, there can be no guarantee or warranty, expressed or implied, by anyone as to the actual results you may get. Occasionally additional treatments and/or treatment for problems or complications may be required. These could result in additional charges for which you may be responsible.

These Financial Policies are subject to change without notice. If you have any questions or need assistance with any financial matters relating to your treatment, please contact our office for help.